

## **Worklio Client/Manager Troubleshooting:**

I am a client and/or a manager and -

I am trying to log into my personal worklio account and/or my manager account but I am getting the error “user not found”:

If you have a manger or client login as well as an employee login (or allow employees to use your computer to log in) you’ll want to double check you are using the correct URL.

EE User URL: <https://propelhree.worklio.com>

Client/manager User URL: <https://propelhr.worklio.com>

The difference is slight with including the ‘ee’ after PropelHR you are directed to a whole different login page where your client/manager login will not work.